

H. Efficiency, Effectiveness, and Accountability Committee

8:00 a.m. (ET), September 24, 2009

Hyatt Regency

Regency Room 2

Lexington, Kentucky

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Call to Order

Roll Call

Approval Minutes

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Next Meeting – March 11, 2010, KCTCS System Office, Versailles, Kentucky

Adjournment

MINUTES
KCTCS Board of Regents
Efficiency, Effectiveness, and Accountability Committee
March 12, 2009

Committee Members Present:

Mr. Michael D. Quillen, Chair
Mr. Porter G. Peeples, Sr., Vice Chair
Mr. Randall L. Barnes
Mr. Richard A. Bean
Mr. Mark D. Brooks
Mr. Paul C. Callan, Jr.

Ms. Ginger M. Carroll
Ms. Johnna Reeder
Ms. Marcia L. Roth
Mr. Larry D. Savage
Dr. Joseph B. Wise, III
Mr. Thomas O. Zawacki

Committee Members Absent:

Mr. Jackie B. Cecil

Ms. Brenda R. Corey

CALL TO ORDER Committee Chair Quillen called to order the meeting of the Kentucky Community and Technical College System Board of Regents Efficiency, Effectiveness, and Accountability at 10:09 a.m. (ET), March 12, 2009. The meeting was held in Conference Room B of the KCTCS System Office in Versailles, Kentucky. Chair Quillen announced that the press was notified of the meeting on March 5, 2009.

There being a quorum present, Committee business began with the approval of the minutes from the last meeting.

APPROVAL OF MINUTES

MOTION: Mr. Callan moved and Mr. Brooks seconded that the minutes of the March 13, 2008, meeting be approved.

VOTE: The minutes were approved by unanimous consent.

ADDITIONS OR CHANGES TO THE AGENDA

There were no changes to the agenda.

**INFORMATION:
KCTCS
STRATEGIC PLAN
2010-16**

Chair Quillen noted that the EEA is a committee of the whole Board that is responsible for advising KCTCS and recommending action on policies related to accountability. During the December 5, 2008, KCTCS Board of Regents meeting, it was noted that the committee would review the *KCTCS Values, Vision, and Mission* statements as well as draft strategic goal statements for 2010-16.

KCTCS has a significant responsibility to meet the goals of the *Kentucky Postsecondary Education Improvement Act of 1997* (Act) and using that as a framework has made tremendous strides toward achieving its vision to be the best community and technical college system in the nation. The state is

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now at the half-way point in terms of the Act's long-term 2020 goals, and KCTCS needs to continue moving toward the goals:

- Educated and trained workforce.
- Global competitiveness.
- Standard of living above the national average.
- Lifelong learning.

In achieving those goals, it is vital to recognize the importance of the *KCTCS Plan for a Competitive Commonwealth* (the KCTCS Business Plan) and the development of the System's third strategic plan, the *KCTCS Strategic Plan 2010-16* (the current strategic plan concludes June 30, 2010).

At the EEA Committee meeting, KCTCS President Michael B. McCall led the group in three Appreciative Inquiry exercises to gather input for developing revised *KCTCS Values, Mission, and Vision* Statements as well as draft strategic goal statements for 2010-16. It is anticipated that the KCTCS Board of Regents will approve the *KCTCS Values, Mission, Vision, and 2010-16* strategic goals at its June 12, 2009, meeting. It is further anticipated that the EEA Committee will meet in conjunction with the Board's September 24-25, 2009, meetings to work on indicators for the new values, mission, and vision statements and strategic goals approved by the Board.

ADJOURNMENT

MOTION: Ms. Roth moved and Dr. Wise seconded that the Committee adjourn.

VOTE: The motion passed unanimously, and the meeting adjourned at 12:30 p.m. (ET).

9/24/09

Date Approved by the Efficiency,
Effectiveness, and Accountability
Committee

Johnna Reeder
Committee Chair

**UPDATE:
COMMITTEE ORIENTATION**

**Agenda Item H-1
September 25, 2009**

At the meeting, an overview of the KCTCS Board of Regents Efficiency, Effectiveness, and Accountability (EEA) Committee responsibilities will be provided. The KCTCS Board of Regents Bylaw 10.2.4 states:

The purpose of the Efficiency, Effectiveness, and Accountability Committee is to recommend policies related to creating and maintaining the highest level of quality, public accountability, and institutional effectiveness at KCTCS colleges. Specifically, the Committee's responsibility shall be to advise KCTCS and recommend action on policies related to accountability. The Committee shall operate as a committee of the whole and will meet at least annually to review the System's accountability reports and recommend accountability goals for the upcoming year.

Routine items considered by the EEA Committee relate to strategic planning and performance measures.

**INFORMATION:
KCTCS STRATEGIC PLAN 2010-16
PERFORMANCE MEASURES**

**Agenda Item H-2
September 25, 2009**

At the June 12, 2009, KCTCS Board of Regents meeting, the Board approved the attached *KCTCS Values, Vision, Mission, and Strategic Goals* for the *KCTCS Strategic Plan 2010-16*, which will be effective July 1, 2010. The KCTCS Board of Regents Efficiency, Effectiveness, and Accountability (EEA) Committee, President's Leadership Team, and key stakeholders participated in workshops or other forums that resulted in the values, vision, mission, and strategic goals for the *KCTCS Strategic Plan 2010-16*. During the June Board meeting and also the March 12, 2009, EEA Committee meeting, it was noted that at the EEA Committee would have a workshop in conjunction with the September 24-25, 2009 Board meetings to begin identifying possible performance measures for the *KCTCS Strategic Plan 2010-16*.

An exercise to discuss performance measures for the *KCTCS Strategic Plan 2010-16* will be conducted with the EEA Committee during the September 24-25, 2009, KCTCS Board of Regents meetings. Feedback from the Board's September 2009 EEA Committee meeting and subsequent input from key stakeholders will be used to identify performance measures for inclusion in the comprehensive strategic plan that will be presented for Board consideration and action in March 2010. The comprehensive *KCTCS Strategic Plan 2010-16* will include the *KCTCS Values, Vision, Mission, Strategic Goals*, and performance measures for 2010-16. Meanwhile, the 16 KCTCS colleges will initiate the alignment of their strategic plans with the proposed *KCTCS Values, Vision, Mission, and Strategic Goals* for the *KCTCS Strategic Plan 2010-16*.

Performance measures provide a framework for monitoring progress toward the goal. Initial planning efforts by the KCTCS President and the President's Leadership Team have yielded draft performance measures. Measures should be selected based upon their:

- **Communication Power:** Is the measure one of the most effective ways to explain the goal?
- **Data Power:** Is the measure one for which KCTCS can routinely get complete, correct, and unambiguous data?
- **Proxy Power:** Is this measure one of few but best that we can use to assess progress toward the goal?

One or more measures may be assigned to each strategic plan goal. After the performance measures are adopted by the Board, the KCTCS President will work with the President's Leadership Team to assign targets for the measures. Results for performance targets will be regularly reported to the Board.

KCTCS Values, Vision, Mission and Strategic Goals for the KCTCS Strategic Plan 2010-16

KCTCS Values

KCTCS values:

- Responsiveness to students, employers, and communities.
- Access with innovative and flexible delivery.
- Trust, respect, and open communication.
- Continuous improvement.
- Inclusion, multiculturalism, and engagement.

KCTCS Vision

To be the nation's premier community and technical college system.

KCTCS Mission

The mission of KCTCS is to improve the employability and quality of life of Kentucky citizens as the primary provider of:

- College and Workforce Readiness.
- Transfer Education.
- Workforce Education and Training.

KCTCS Strategic Goals

- Advance excellence and innovation in teaching, learning, and service.
- Increase student access, transfer, and success.
- Cultivate diversity, multiculturalism, and inclusion.
- Enhance the economic and workforce development of the Commonwealth.
- Promote the recognition and value of KCTCS.